

7. Frequently Asked Questions (FAQs)

1. What tool/gadget do I need for appearing in OBE? From where I can give my OBE?

A laptop/desktop or a smart phone with internet connection is required to sit for OBE. You can write your OBE from your home or any place comfortable for you.

2. How much internet data do I need in case I use my smart phone?

0.5 GB data in your smart phone is sufficient for downloading question paper and uploading answer sheets for one paper.

3. I do not have a 4G network connection, can 2G connection work?

No, we would recommend you to have a 4G connection

4. Can I use my 2G phone for OBE?

No. You can use your friend or family members smart phone or visit CSC or an internet café if possible, near to your location.

5. I cannot afford to pay for an internet café and no one in family/friends can give me a smart phone. How can I write my exam?

In such a case, University has made arrangements for you to write your examination at Common Service Centres present across the country. Details of CSC is available on DU website.

6. What will I do if my internet access is lost/face technical problem while downloading my question paper?



It is suggested that you must log in 30 minutes before the start of the paper. When you log in to the examination portal, a clock will display the time left in opening of the question paper. In case if you are facing any difficulty in downloading the question paper from the portal, please request the Department/College for the same on designated e-mail or phone number. Department/College shall send the question paper directly to your e-mail address, phone or WhatsApp.

7. **Is continuous internet connectivity is needed?**

No. Internet is needed for short duration only for twice i.e. during downloading the question paper at start of Exams, and uploading the scanned answer sheets after completion of Exams. After downloading the paper, you can always logout and again login to the Portal to upload the answer sheets.

8. **Can I take a print out of the question**

paper? Yes, if you have a printer.

9. **Which paper will I use for writing answers? How many sheets can I use to write answers?**

A4 size, white sheets are to be used for writing answers. You can use as many sheets as you require. White sheets (A4 size) has to be arranged by the students themselves for writing the answers. Since answersheets to be uploaded on Portal questionwise, seprate sheets must be used to answer each question.

10. **Can I write my answers using pencil or marker?**

No, you need to write your answers by using pen with black/blue ink only. Diagrams can be made using a pencil.

11. **Where do I write my personal details in the answer sheets?**

Please write the following on the first answer sheet. [Name, Program Name, Semester, Exam roll Number, Unique Paper Code, Paper title, Date of Examination, Your Signature).

12. Do I need to put my signature on every answer sheet?

Yes, you must put your signature on top of every page you are using to write your answers.

13. What do I need to do after writing down the answers?

Once you have finished writing the answers, take photo/scan all pages questionwise, **save them as PDF** and upload the file (questionwise) onto the portal.

14. What will I do if my internet access is lost/ face technical problem while submitting my answers?

Your exam time will be of 02 hours and total time given to you will be 03 hours (01 hour for IT related activities). Please scan and submit your answer sheet within 01 hour. In case, if you are not able to upload the answer sheets on the portal, same can be send at the designated e-mail address of the Department/College during the time specified. However, this option may be exercised only in case of an emergency.

15. What option I have if I face an emergency or I fell sick on my exam day?

The University cares for those students who are not able to appear for the OBE remotely and thus will give such students one more chance to appear for the physical mode of examinations as and when the present situation improves. Physical mode of examination, in such case if required, shall be conducted after the publication of results of OBE. Fresh dates for filling in the examination forms for the left-out students of the final semester/term/year shall be notified probably by beginning of September, 2020.

16. When will I be able to get my result after I sit for my OBE?

Result is expected to declare by the end of July 2020.

17. In case, I am unable to sit for my OBE exam, can I sit for the exam at a later date?

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18. What will happen if I upload a wrong answer sheet by mistake?

You can make corrections while uploading your answer sheets as long as you are logged in, with in the given 03 hours. Once you have submitted and logged out, no change in uploaded answer sheet/s will be possible.

19. I have never taken OBE before. Can I take a practice test?

Yes, Mock OBE tests for practice will be released using dummy paper. It would be advisable and recommended if you familiarize yourself with the process and take Mock examination before taking the University examination. Mock tests will be available on the portal one week prior form the start of examinations to facilitate the students so that they can make aware themselves with the new mode of examination i.e. OBE and asses the network and infrastructure required for downloading the question papers and uploading of the scanned answer-sheets. (a link for Mock test)

